

System Requirements for Using the Physician Portal

Internet Connection

DSL & Cable Only. (128k - 2Mbps) (**Dial-Up is not supported**)

Browser Settings

Physician Portal is designed to work best on the following browser: Microsoft Internet Explorer 6 or 7 w/ 128-bit Encryption. Although compatible with Portal, PACS is currently NOT supported on IE8. Add **portal.abrazohealth.com** as a safe site and turn Pop-up Blockers off.

Browsers NOT compatible: Mozilla Firefox, Google Chrome and Safari.

Software Requirements

**** Important ****

Certain applications/software installed on your PC may conflict with the functionality of the Physicians Portal. You may be required to remove certain applications/software from your computer in order for the Physicians Portal to function properly; these applications /software include but are not limited to: Google Toolbar, Yahoo Toolbar, Mozilla Firefox, Google Chrome.

Operating Systems Supported: Microsoft Windows XP SP2 or later, Windows Vista

Windows 7 is currently not supported with Portal, PACS or our network gateway tool, Juniper. However, you may be successful using Windows 7 with the following accommodations:

- Juniper – our tool that establishes a secure connection with our network, may display a screen indicating “Your OS is not supported”. If you click on the “**Home**” icon in the upper right side of the screen, you should be able to see the Juniper screen to select the **Physician Portal** Web Bookmark. Please be sure to click on the “**Door**”/close icon to end the secure session.
- PACS – if you have a 64 bit system you probably will not be able to view PACS images. If you have a 32 bit system, you may be able to launch the e-jacket viewer, but not the MI viewer, which offers more functionality.
- Java – uninstalling non-compatible versions of Java that may come with Windows 7

Adobe Acrobat Reader 5.0

Java 2SE v 1.4.2 and/or J2SE Runtime Environment 1.5 update 13. If software installed on your PC requires a higher version, **please work with your tech support to determine the correct version for you.** **Caution**-Java 1.6 versions appear to **cause problems** with the Deficiency window not opening or screen freezing (Aug/11). **Therefore, we recommend you do not automatically update or download any newer versions. Portal will offer a new version when it requires it.**

Hardware Settings

Processor : minimum 1 GHz; Memory: 2 GB RAM; 1 GB of free hardware drive space

Display Settings : 1024 x 768 Resolution; True colors (32-bit)